

# Emergency Department eCPR: An Exploratory Observational Study of Human Factors



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# Overview

ECMO = extracorporeal  
membrane oxygenation

***‘LOW FLOW’ TIME 25 MINUTES  
“PLEASE TREAT THIS 55 YEAR OLD PATIENT  
WITH REFRACTORY VF ARREST”***

When do we activate the team?

**cardiac arrest** out of hospital or in ED

- ✗ unwitnessed
- ✗ no bystander CPR
- ✗ first rhythm asystole
- ✗ sustained ROSC
- ✗ trauma arrest
- ✗ metastatic cancer
- ✗ major organ failure e.g. heart, lung, brain

✓ good CPR

✓ rhythm

✓ refractory

✓ age under 70

✓ otherwise ok

MONDAY ————— FRIDAY

7am  
|  
7pm

**2222** CODE ECMO  
in ED bed \_\_ in \_\_ minutes

# Technical

## Basic Life Support

- D** Dangers?
- R** Responsive?
- S** Send for help
- A** Open Airway
- B** Normal Breathing?
- C** Start CPR  
30 compressions : 2 breaths
- D** Attach Defibrillator (AED)  
as soon as available, follow prompts

Continue CPR until responsiveness or normal breathing return

~~MAFS~~

# Non-Technical

- D** Delegate
- R** Roles (leader, scribe etc)
- S** Space (move pt if suboptimal)
- A** Ask for a Summary
- B** Be a good follower
- C** Closed-Loop (Communication)
- D** Debriefing (after case)

Manage all challenges as “self”, “team”, “environmental” and “patient” issues



April 2021

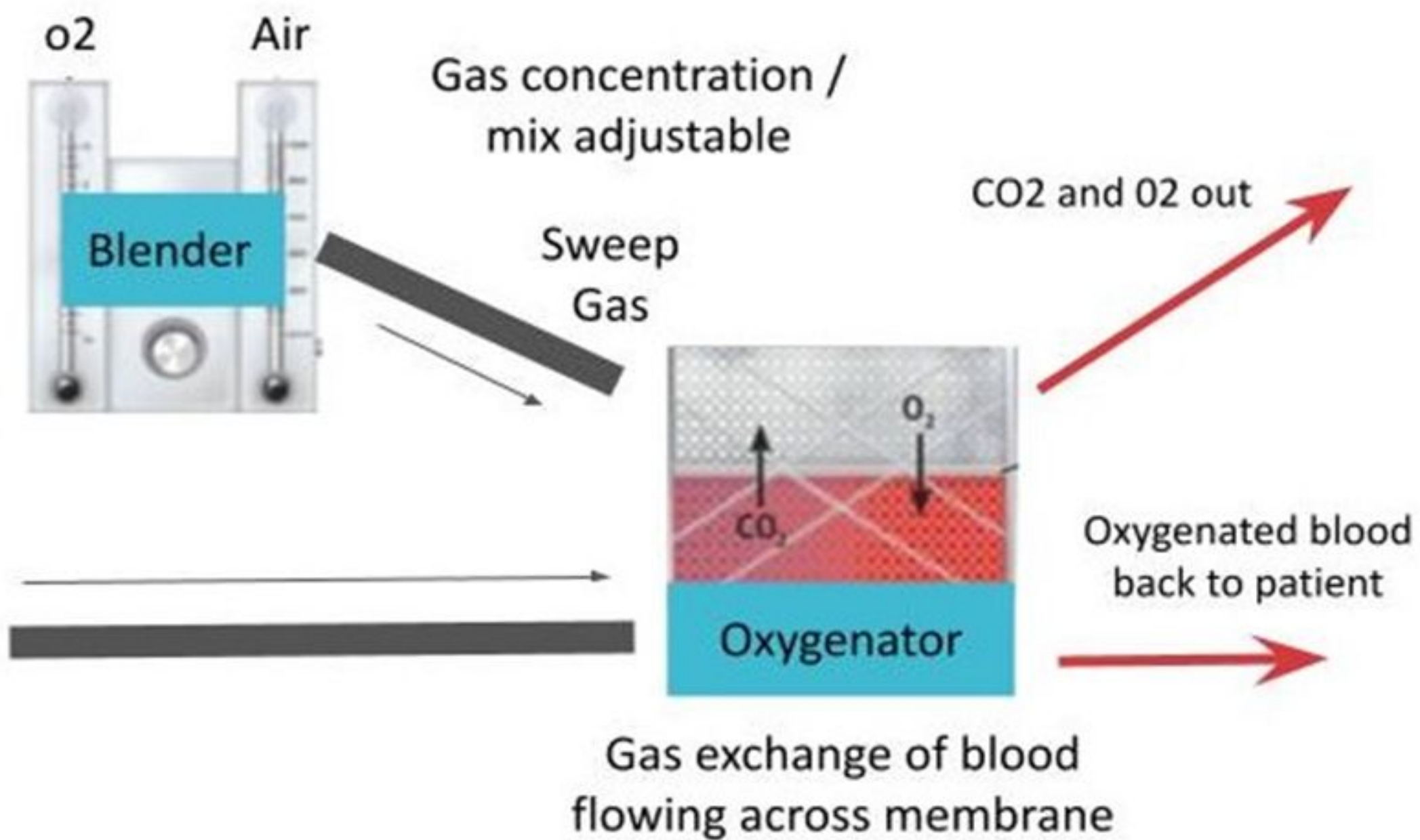


NEW ZEALAND  
Resuscitation Council  
WHAKAHAURORA AOTEAROA

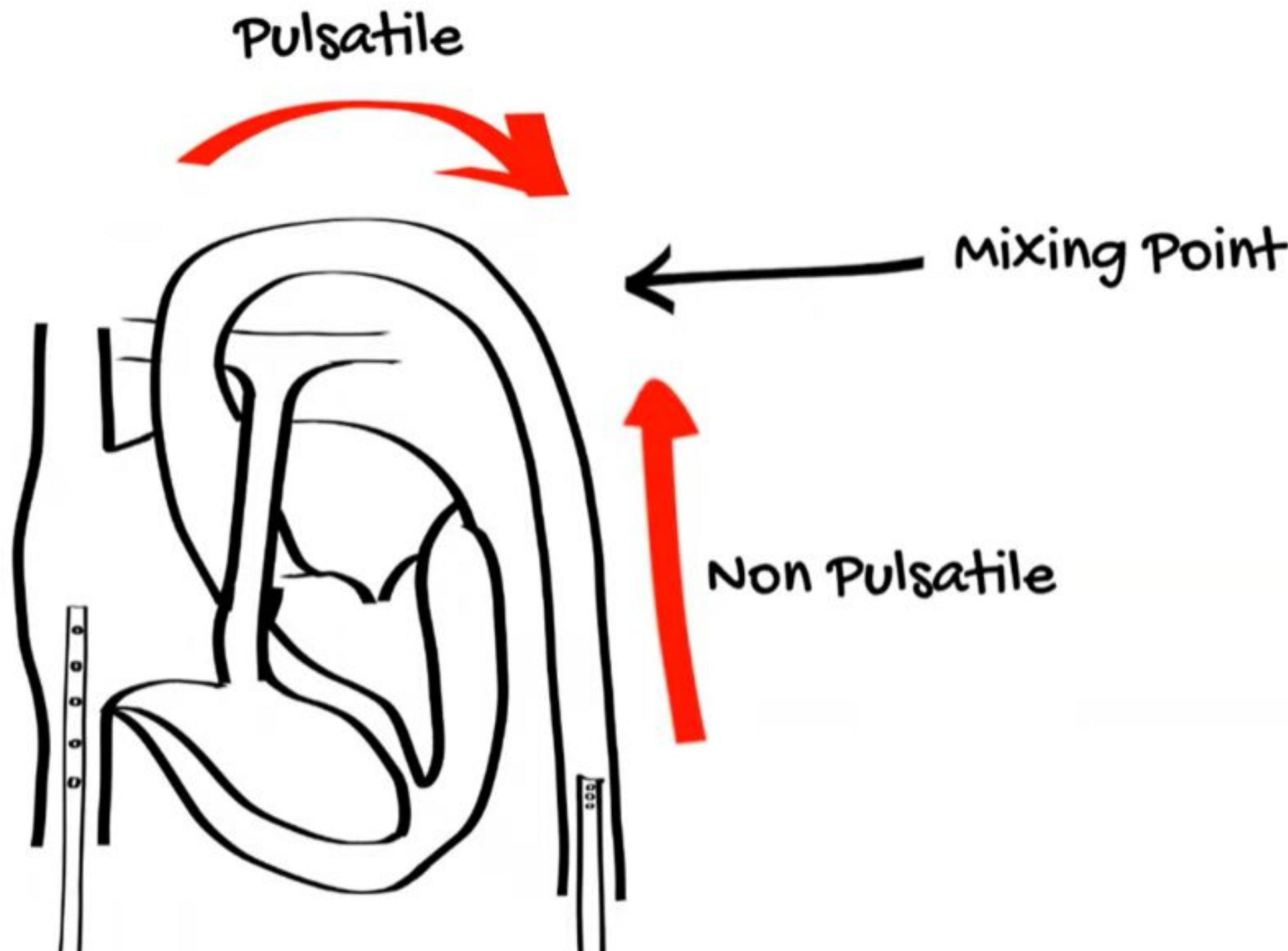


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**What does it look like?**



# Venous- Arterial (VA) ECMO



# Slides and References



Slides available at: [www.emergencypedia.com/ECMO](http://www.emergencypedia.com/ECMO)



## This study was supported by **SIMULATION** in several ways:

- to *design* the eCPR system;
- to *rehearse* and refine a *research* protocol before real clinical events (Fatovich et al)
- to identify *targets* for improvement and *support* improvement (TALK/STOP-5)



# eCPR

- High acuity
- Low occurrence
- High coordination burden
- High environmental load



# Methods

- Exploratory two-phases
  - Simulation
  - Cases
- 2 eCPR hospital sites over 32 months,
- Reid's Domains Observed
- Aligned Outcomes -----



EXPLORATORY OBSERVATIONAL DESIGN



HUMAN FACTORS FOCUS



## Initiate pre-resuscitation *Zero Point Survey*

**S**

### Self Check

- Mental readiness
- Physical readiness

**T**

### Team

- Determination of code stroke leader
- Role clarity, Safety Lead designation
- Pre-Brief

**E**

### Environment

- Space, crowd control, noise, light, equipment

**P**

### Patient

- Primary Survey: ABCDE
- Clinical History, NIHSS

Eligibility

**Total eCPR Cases**  
**Estimated Eligible Cases (n=21)**  
(1/4/2022 - 1/10/2024)

Enrollment

**eCPR Cases Enrolled**  
**(n=6)**  
(Estimated 115 Healthcare Providers)

Follow up

**Final Sample:**  
**eCPR Cases (n=6)**  
**Healthcare Providers (n=18)**

**Eligible eCPR cases not enrolled**  
**(n=15)**

- eCPR case is an OHCA case age < 18 (n=0)
- eCPR case is an in-hospital cardiac arrests (n=2)
- Case cardiac arrest > 1-hour after presentation (n=0)
- Case is a cardiac arrest as the result of Trauma (n=0)
- Refusal of (any) staff members to participate (n=3)
- No availability of researcher(s) to observe case (n=10)

**Healthcare Providers at eCPR cases and not enrolled**  
**(n=97)**

- Enrollment of Providers limited to 4 per case (n=88)
- Refusal of Consent (n=3)
- Unclear / Unclassified / Medical Students (n=6)

# Outcomes

## PATIENT OUTCOMES



- Utstein measures
- eCPR timings

## PROVIDER OUTCOMES



- Mobile heart rate monitoring
- Salivary cortisol
- Validated psychometric measures



## TEAMWORK



- Mayo High-Performance Teamwork Score (MHPTS)

## ENVIRONMENT



- Ambient noise levels



- Team headcounts



- Observed eCPR workflow

# Dropped or Kept after Simulation Testing?

## ***SIM PILOT***

Video tracking

Pedometers

Physiological monitoring

Noise

Teamwork scoring

Environmental observations

Follow-up cortisol

## ***POST PILOT***

Keep noise measurement

Keep MHPTS/teamwork observation

Keep selected stress measures

Drop video tracking

Drop pedometers

Simplify observer workflow

Prepare follow-up pathways

# Results



**6**

eCPR cases



**18**

observed  
providers



**155**

minutes  
observable  
teamwork

**S** **SELF**




-  **High stress signal**  
Elevated heart rate and cortisol
-  **High cognitive load**  
Reported mental effort during cases
-  **Variable stress responses**  
Across roles and timepoints


**T** **TEAM**



-  **Moderate–high teamwork scores**  
(All MHPTS Scores >10/15)
-  **Strengths in leadership, coordination, communication, mutual support**

**E** **ENVIRONMENT**



-  **Median headcount: 20**  
IQR 16–24
-  **Noisy environment**  
Median 78 dBA (IQR 72–86)
-  **Crowded, dynamic setting**  
High activity and interruptions

**P** **PATIENT**



-  **Six cases observed**
-  **3 survived to hospital discharge**  
50% survival to hospital discharge
-  **155 minutes of observable teamwork**  
Across six eCPR cases



## PATIENT



**Six cases observed**



**3 survived to hospital discharge**

50% survival to hospital discharge



**155 minutes of  
observable teamwork**

Across six eCPR cases

“That was my last memory until I woke up in Westmead Hospital two weeks later.”



Simeon is alive today thanks to ECMO at Westmead Hospital

On the day he collapsed, Simeon’s heart kept going into a lethal arrhythmia and was effectively in cardiac arrest. He was defibrillated multiple times before he was placed on a form of life support known as extracorporeal membrane oxygenation – or ECMO.



ECMO in action (left) and Simeon with his daughters

Once recovered, he was fitted with an implantable cardioverter defibrillator (ICD). The device constantly monitors his heart rate and can administer shocks to save him in a medical

# SELF



## High stress signal

Elevated heart rate and cortisol



## High cognitive load

Reported mental effort during cases



## Variable stress responses

Across roles and timepoints

# TEAM



## **Moderate–high teamwork scores**

Median MHPTS overall 4.6/5



**Strengths in leadership, coordination,  
communication, mutual support**

# Results



Photos from Pilot eCPR Case (top left), Case 1 (right) and Case 5 (left)

## ENVIRONMENT



**Median headcount: 20**

IQR 16–24



**Noisy environment**

Median 78 dBA (IQR 72–86)

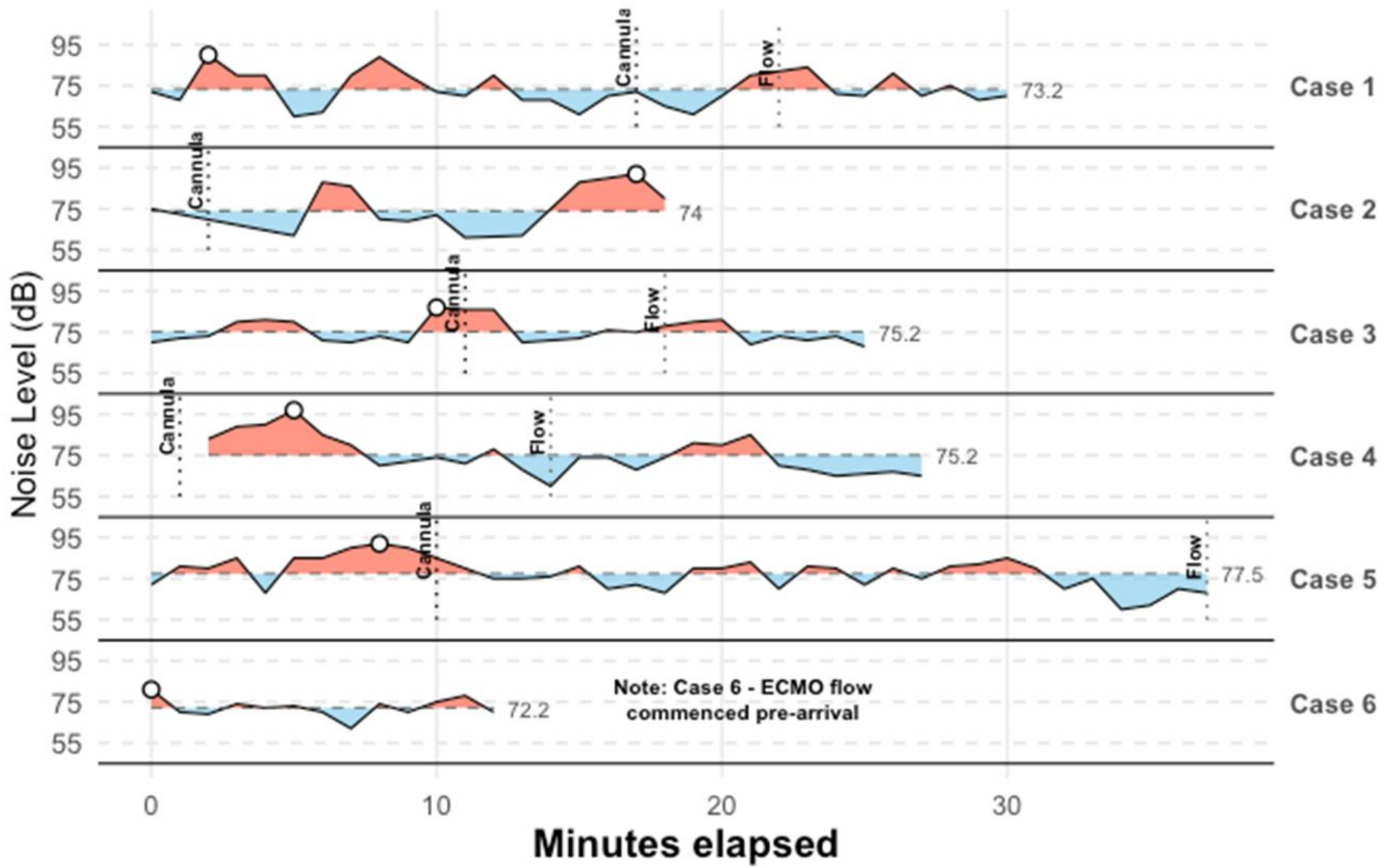


**Crowded, dynamic setting**

High activity and interruptions



# Results



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# Quick Reflections:

**What we observed?**

**What we learned?**



# Team Leader Checklist

## ED TEAM LEADER ECPR CHECKLIST

### PRE-ARRIVAL

**DECLUTTER:** Remove unnecessary equipment

**ROLE ALLOCATION:** Assign ED roles – lanyards

**CROWD CONTROL**

**EQUIPMENT:** ECMO trolley foot of bed

TOE: right of patient

Vascular U/S: left of patient

**DRUGS:** ACLS drugs

## **ED TEAM**

**ED Medical Team leader  
(ED Senior MO)**

Suggested Tasks:

- Overall in-charge
- Remain Hands off
- Allocate Roles
- Drive Resuscitation in terms of Disposition/Diagnosis
- ANNOUNCE TRANSITION TO ECMO CPR (e-CPR) - Stop shocks/drugs

## **ED TEAM**

**Airway MO  
(ED Senior MO or TOE anaesthetics)**

Suggested Tasks:

- PPE 5-point
- Assist RNs with ALS, intubate and tie tube
- Connect EtCO<sub>2</sub>/ventilator
- Leave room if complete - handover to TOE Doctor

## **ED or ICU TEAM**

**Circulation MO  
(ED Senior MO or ICU MO)**

Suggested Tasks:

- Prepare USS, lines
- Stand right side of room
- Large IV line Send VBG
- Left arm Art Line (USS)
- Liaise with ICU - ask for further role(s) if complete

## **ED TEAM**

**Nursing Team leader**

Suggested Tasks:

- Remain Hands off
- Work with Medical T/L
- Allocate resources
- Drive Resuscitation in terms of logistics
- Keep noise down

## **ED TEAM**

**Crowd Control Person  
(Senior RN or MO)**

Suggested Tasks:

- Remain Hands off
- Prevent CHAOS / NOISE
- Assist T/L with logistics
- Prevent Noise from Observers
- Create / Control Cordon

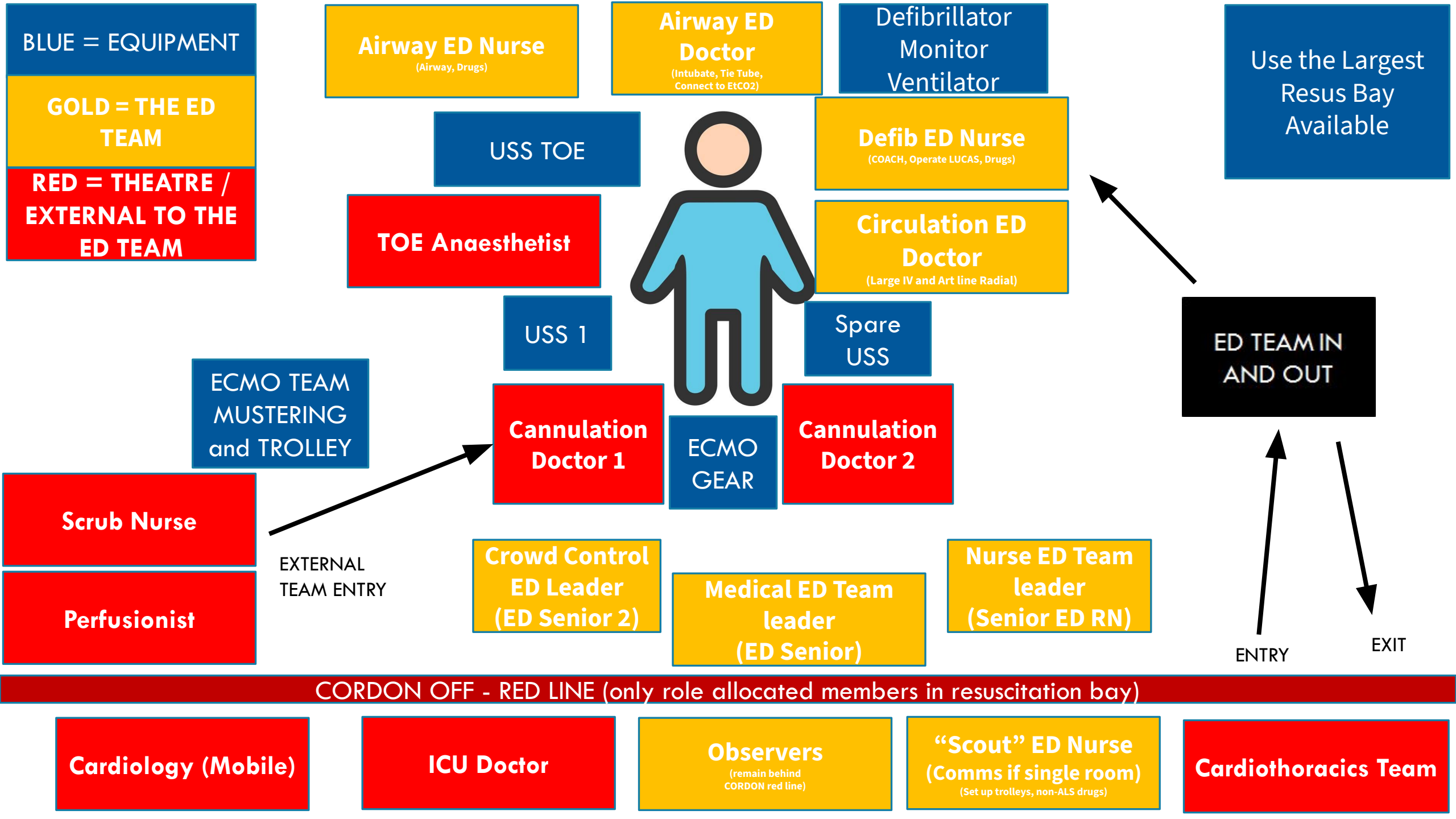
## **ED TEAM**

**Nursing Scout Nurse / Runner /  
Scribe**

Suggested Tasks:

- Scribe, record ETCO<sub>2</sub> (every 4-5 mins)
- Set up procedure trolleys outside resuscitation room
- Get any other equipment
- Assist Nursing T/L and inside nurses as required





# Beyond Training: Simulation as a Strategic Tool



## SYSTEM DESIGN



**Process & Infrastructure Planning**



For rare, complex procedures like eCPR.

## RESEARCH FEASIBILITY



**Protocol Testing & Data Pilot**



Refining methodologies before clinical execution (e.g., Fatovich et al.).

## IMPROVEMENT TOOL



**Iterative Feedback & Refinement**



Identifying targets (e.g., TALK/STOP-5, noise reduction).

# Take Home, Questions, Resources



Slides available at: [www.emergencypedia.com/ECMO](http://www.emergencypedia.com/ECMO)